

SHRINERS HOSPITALS FOR CHILDREN

Your First Visit To Clinic

Whether your child is a new patient, or he/she has just been discharged from Shriners Hospital, you may have many questions about your first clinic visit. This brochure is designed to answer some of the questions you may have.

How Do I Arrange Transportation To The Hospital?

When your child is given an appointment, contact your local Shrine Temple for transportation as soon as possible. Some parents choose to drive themselves. If you arrive by private or commercial airlines, or by Greyhound bus, we have a van driver who will pick you up, bring you to the hospital and take you back to the airport or bus station. **DO NOT TAKE A TAXI.** Before you leave home, find out if your Shriner has notified Cincinnati of your arrival time. If he has not, please call us at 513-872-6240 so our van driver knows when and where to pick you up. When you arrive, look for the van driver with the Shrine symbol on his jacket or hat. If you have waited over 45 minutes, call the hospital at 872-6240 for instruction.

★★★ If your child is ill (flu, virus, etc.), has been exposed to chicken pox, measles or mumps and has never had them or now has them, **DO NOT COME TO CLINIC.** Call us as soon as possible to make another appointment.

If I Drive Myself, How Do I Get To Shriners Hospital?

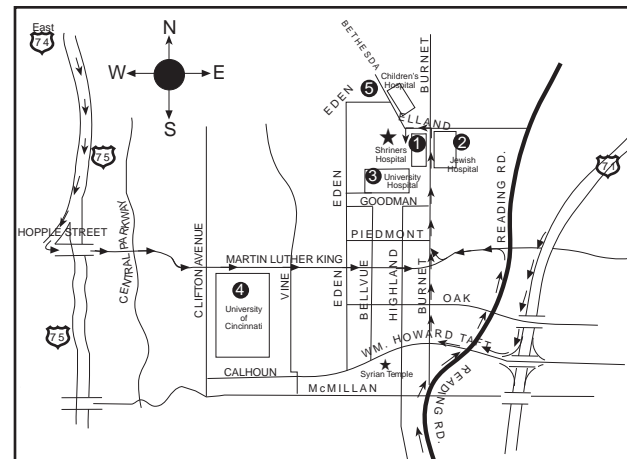
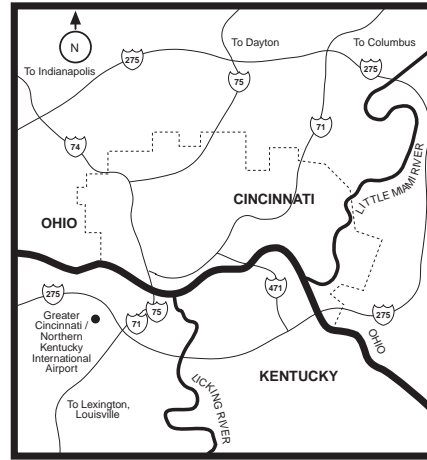
Coming South on I-71: Exit Taft Road. Go West and turn right on Burnet Avenue. Hospital is six blocks on the left.

Coming North on I-71: Exit Reading Road. Go North on Reading Road to Martin Luther King Drive. Turn left on Martin Luther King, then right on Burnet Avenue. The hospital is two blocks on the left.

Coming North or South on I-75: Exit Hopple Street. Turn left across viaduct. Hopple turns into Martin Luther King Drive. Continue on Martin Luther King to Burnet Avenue. Turn left on Burnet Avenue. Hospital is two blocks on the left.

From Indianapolis and West: Take I-74 east to I-75 South. Follow I-75 directions.

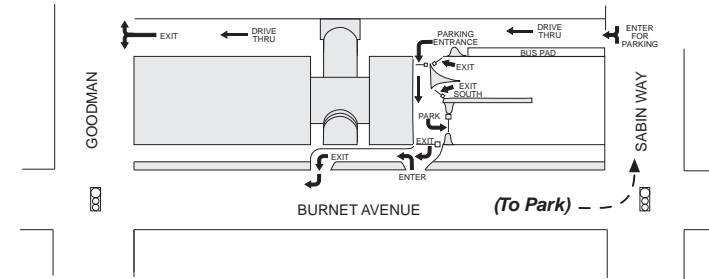
From Louisville and Southwest: Take I-71/I-75 North. Follow directions coming North on I-71. SEE MAP BELOW —



- 1 Shriners Hospital
- 2 Jewish Hospital
- 3 University Hospital
- 4 University of Cincinnati
- 5 Children's Hospital

If I Drive Myself, Where Do I Park?

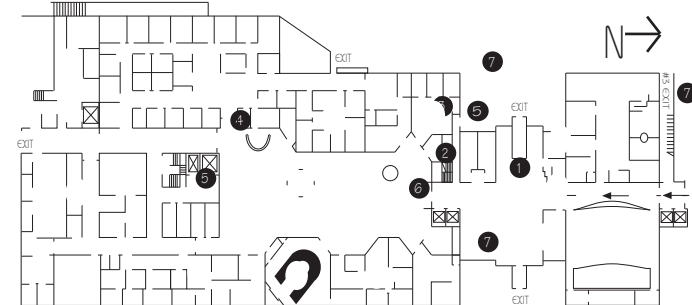
Shriners Hospital has an attached parking garage. Entrance to the garage is in the rear of the hospital (see diagram below). Once inside garage, stop at second gate, push the intercom button to notify Security that you are here for a clinic appointment. You may park in any unmarked space. There is no charge for parking in the garage.



How Do I Get To The Clinic (OUTPATIENT CLINIC)?

From the garage, take the elevator, or stairs, to the first floor. Beware of the entrance doors in to the hospital. They open outward automatically. Upon entrance, you will see a Gazebo reception desk in the main lobby. You may stop here to ask a volunteer for further directions or you may continue past the main lobby elevators in to the atrium (see diagram below). Go to the half circle desk marked Outpatient Clinic and register the patient by signing his/her name on the sheet attached to the clipboard. Don't forget to notify us if your address has changed.

- | | |
|-------------------------|---------------------|
| 1 Gazebo Reception Desk | 4 Clinic Desk |
| 2 Main Lobby Elevators | 5 Restrooms |
| 3 Vending Machines | 6 Pay Phones |
| | 7 Smoking Permitted |



FIRST FLOOR

BURNET AVENUE

When Will The Patient Be Seen By The Doctor?

We have many different Clinic times, so please check your blue appointment slip for the date, time and doctor of your next visit. If the patient has a dressing or is wearing garments and/or splints or braces, it may take a little longer for the appointment and visit. We want to make sure you have time to get questions answered and complete your child's care for this visit.



What Happens During The Clinic Visit?

The patient will be seen by the doctor, a nurse and an occupational or physical therapist. If your child is a burn patient, we will be looking at his/her burns, grafts and /or scars during each visit to Clinic. If your child has a cleft lip and/or cleft palate or other congenital problem, we will look at those areas. During each Clinic visit, your child's care is discussed and you will have the chance to ask questions. Please feel free to do so. The therapist will be checking the garments, splints and braces if the patient has them prescribed. Please bring ALL garments, splints or braces to EVERY Clinic visit. The patient will have pictures taken of the burn areas at each visit. Patients with cleft lip/palates or other involved areas, will have pictures taken of those areas, if visible. The pictures serve as a record of the patient's progress. Once your visit is finished, stop at the desk where you signed your child in to get your next appointment.



Where Do I Get Something To Eat Or Drink?



There are vending machines at the north end of the Atrium (see diagram for Atrium/Clinic). The hospital has a cafeteria on the 5th floor. Take the lobby elevators up to the 5th floor. You will be right outside the dining room. Hours of operation are as follows:

Monday - Friday 7:30 am - 6:30 pm

Hot Breakfast 7:30 am - 9:00 am

Grill 11:00 am - 1:30 pm (Daily)

5:00 pm - 6:00 pm (Mon. - Fri.)



Weekends/Holidays

Saturday-Sunday 9:00 am - 6:00pm

Grill 11:00 am - 1:30 pm

Hot Dinner Service 4:00 pm - 6:00 pm

Vending machines do have bill changers. You may also get change in Fiscal Services office on the 2nd floor.

For Your Information



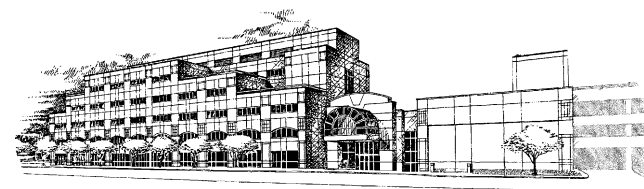
Shriners Hospital is a smoke-free building.

Smoking is permitted outside the front and rear lobby entrances and outside the garage entrance doors.

Pay phones and drinking fountains are located at the North end of the Atrium. Restrooms are located at the South end of the Atrium and across from the lobby elevators.



If you have any questions while you are here, please feel free to ask our staff.



MISSION STATEMENT

The Shriners Burns Hospital, Cincinnati, is a non-profit hospital of the Shriners Hospitals for Children system.

Our mission is to minimize the devastation of burn injuries and enhance the patients' potential and quality of life. We provide without cost, family centered and holistic pediatric burn care of the highest quality. We stimulate and sponsor study and research in prevention, treatment and rehabilitation, and provide leadership and education in the management of pediatric burns.